

Terms & Conditions – Jet2holidays x Which? Prize Draw

This prize draw is promoted by Jet2holidays Limited (registered number: 04472486) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2holidays", "we" or "us"). By entering the prize draw, you are deemed to accept these terms:

1. There will be four prize draws and each prize draw will open at 12pm and close at 23:59pm on each day on which there is a prize draw (Tuesday 28th May, Wednesday 29th May, Thursday 30th May and Friday 31st May 2024).
2. Entrants to a prize draw must be residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays, Jet2.com Limited ("Jet2.com"), Jet2 plc or any companies within the same group or any organisation professionally involved with the prize draw (or in each case, their close relatives) are not eligible to enter. An entrant may only enter into a prize draw once.

How to enter:

3. Jet2holidays will post on Facebook.
4. To enter a prize draw you must comment on the post answering the quiz question correctly before the closing time and date detailed in paragraph [1] above.
5. Jet2holidays shall not be responsible for and shall not have to accept entries which do not reach it before the closing time or are illegible, incomplete or corrupted.

Choosing a Winner:

6. There will be 1 winner of each prize draw (4 winners in total).
7. The winners will be randomly selected through a computer-generated process.
9. The winners of the prize draws will be notified by Facebook direct message or using the other contact details provided to us within 72 hours after the closing time for the prize draw. We will try our best to contact the winners during the specified time. If a winner cannot be contacted or is not available, we reserve the right to select another winner from the valid/correct entries that were received.
10. The winner[s] will be required to confirm acceptance of their prize within 48 hours of having been notified. If a winner has not claimed their prize by the date specified, we reserve the right to select another winner from the valid/correct entries that were received. Winners must have a valid email address to claim their prize.
11. For transparency we will generally publish the surname and county of prize winners online. However, if you are a winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.

The Prizes:

12. 4 lucky winners will each win: 1 x £500 Jet2holidays voucher ("the Prize", "Voucher").
13. Please note, the Voucher must be used by the winner on a new booking with Jet2holidays. It cannot be used for an existing booking. The Voucher must be redeemed by 9th September 2024 and all travel must be complete by 31st March 2025. Optional extras may be added at the winner's own expense. Any optional purchases or supplements are subject to the standard Jet2holidays or Jet2.com terms and conditions. In the event that any holiday booked by the winner with the Voucher

is cancelled for any reason and where that cancellation would entitle the customer to a refund in line with Jet2holidays' terms and conditions, such a refund would be in the form of the payment method in which the holiday was paid for (which may be a combination of a Voucher and cash).

14. Where any holiday is booked using the Voucher, transfers to and from the airport in the UK are not included. No optional flight/board/accommodation supplements are included in the holiday booked using the Voucher and these must be paid for by the winner at the time of booking for all the travelling party. Travel insurance is not included. Winners are advised to take out their own insurance.

15. If the Prize is not redeemed by 9th September 2024 it will be deemed forfeited.

16. Where the holiday booked using the Voucher is equivalent or lower than the value of the Voucher, it shall be subject to these terms and conditions and the Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at <http://www.jet2holidays.com/terms-and-conditions> and <http://www.jet2.com/terms> respectively. Such holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. Where the holiday booked using the Voucher exceeds the value of the Voucher it shall be subject to the Terms and Conditions. In the event of any conflict or discrepancies these competition terms and conditions shall take precedence.

17. The Prize and any holiday booked using the Prize is subject to availability.

18. The Prize and any holiday booked using the Prize is non-transferable and may not be exchanged for cash. The prize may only be redeemed by the competition winner.

19. If the price of the booking made using the Prize is less than Prize amount, you will lose any remaining amount.

20. The prize may only be taken by the competition winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking. Flights must be taken at the same time from the same airport. Once you have made your booking this cannot be amended.

21. All passengers must have a valid passport to travel, and must meet all relevant visa and/or other entry requirements including any medical/health screening requirements or similar.

General:

12. Entries and comments must not:

- a. contain material that violates or infringes another's rights, including but not limited to privacy, publicity or intellectual property rights, or that constitutes copyright infringement; or
- b. disparage Jet2.com, Jet2holidays, Jet2 plc or any other person, corporation or party affiliated with these companies or the prize draw generally; or
- c. contain material that is inappropriate, indecent, obscene, hateful, tortious, defamatory, slanderous or libellous; or
- d. contain material that promotes bigotry, racism, hatred or harm against any group or individual or promotes discrimination based on race, gender, religion, nationality, disability, sexual orientation or age; or
- e. contain material that is unlawful, in violation of or contrary to the laws or regulations in any state where the post is created.

13. Entrants' details will be used to administer the prize draw. Details will be used in accordance with the Jet2holidays' privacy policy (see <https://www.jet2holidays.com/privacy-policy> <http://www.jet2.com/privacy>).

15. Jet2holidays may in its absolute discretion change these terms and conditions or extend the prize draw without notice at any time. Jet2holidays may cancel a prize draw without prior notice in the event of circumstances arising beyond its control.

16. Where Jet2holidays makes any changes to the prize (including dates of travel), no compensation or cash equivalent will be available. Jet2holidays will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage entrants or accompanying passengers suffer as a result of entering the prize draw provided that nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays negligence or for fraud.

17. If any person enters or attempts to enter the prize draw in a manner which Jet2holidays determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2holidays' sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants and/or Jet2holidays. Where Jet2holidays determines that any actions have impaired the prize draw, Jet2holidays may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:

a. repeating or adding further stages to the prize draw; or

b. in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).

18. Please note that Meta is not responsible for any element of this promotion and has in no way sponsored, endorsed or administered this promotion. By entering the prize draw, you agree to fully release and hold Meta harmless from any liability incurred in connection with your entry into the prize draw.

19. These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.